

American Red Cross

Establishing Effective Shelters

- Introduction and Purpose
- Overview of Shelter Operations
- Organizing the Shelter
- Operating the Shelter
- Concluding Shelter Operations

American Red Cross: Purpose

- Responding To the Needs Of Those Affected By Disaster
- Providing Quality Service in a Safe Environment
- Assisting Clients in the Recovery Process

Overview of Shelter Operations

- Values for the Red Cross Shelter Worker
- The Shelter Cycle
- Preparedness
- Disaster Occurs

Organizing the Shelter

- Functions of a Shelter Team
- Pre-Occupancy Inspection
- Staffing a Shelter
- Registration
- Shelter Opens
- Clients Arrive

Operating A Shelter

- The Three “Rs” of Sheltering
- The Importance of Communication
- Communication With the Chapter
- Working With the Media
- Forms
- Transitioning to Longer-Term Sheltering

Concluding Shelter Operations

- Closing the Shelter
- Preparedness
- Summary